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Postal PO Box 6008, Clifford Gardens Qld 4350

ABN 28 208 514 271

14/05/2020

Dear Staff, Clients, Families and Carers

I hope this letter finds you and your loved ones keeping safe and healthy.

This update is to provide you with information regarding Breakaway Toowoomba's current services and practices in-line with the latest legislation and requirements to keep our team, our clients and their loved ones safe.

Updated Restrictions on Client Supported Activities

As of Saturday 16th May 2020 the government has advised updated restrictions will be enacted regarding what social and public activities we are able to engage in while still adhering to social distancing requirements.

What this means for you

Updated restrictions mean that as of this Saturday we are able to;

- Have a picnic with up to 10 people outside
- Access cafes/restaurants where the business have made appropriate social distancing arrangements
- Drive to visit family and friends for up to 150km
- Go on day trips (*if there is funding within the client's NDIS plan and it is pre-approved by their Client Liaison Officer*)
- Go to the library

Supported Independent Living (SIL) House Visitation

All Breakaway houses are still currently under lockdown procedures in adherence with the current government legislation and requirements, however there are some visitation updates which will be in effect as of Saturday 16th May 2020.

The residents of Breakaway houses are now allowed to have family members visit the house however they **MUST** keep to the lounge room, adhere to social distancing requirements, and use hand sanitiser regularly.

Visitors **MUST NOT** be exhibiting any signs of illness or suspected Coronavirus (COVID-19) symptoms otherwise they will not be permitted on the premises.

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Flu Vaccinations

All Breakaway staff are encouraged to get the flu vaccination. A full refund of the cost of this vaccination will be provided upon issue of the receipt to office staff.

How to get in touch

In order to manage risk associated with the potential spread of the virus in our office environment, our team are now working from multiple locations. Should you need to contact the office or your Client Liaison Officer (CLO) please do so over the phone or via email.

Thank you

Thank you for your ongoing support and understanding during this time. Please be assured we are continuing to provide vital respite and support services to our local community during this period of global change and uncertainty.

We will keep providing you with regular communications and information updates as and when they become available. In the interim please keep updated via our website, email and social media pages and contact us with any questions or concerns.

Yours sincerely



Carolina Williams
CEO