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03/07/2020

Dear Staff, Clients, Families and Carers

I hope this letter finds you and your loved ones keeping safe and healthy.

This update is to provide you with information regarding Breakaway Toowoomba's current services and practices in-line with the latest legislation and requirements to keep our team, our clients and their loved ones safe.

Updated Restrictions on Client Supported Activities

As of midday Friday 3rd July 2020 the Queensland Government enacted *Stage 3* of updated restrictions regarding what social and public activities we are able to engage in while still adhering to social distancing requirements as per their current plan; the *Roadmap to Easing Queensland's Restrictions; A Step Down Approach to COVID-19*.

What this means for you

Updated restrictions under *Stage 3* mean that as of midday Friday 3rd July 2020 we are able to;

- Travel and have overnight stays for all of Queensland with no restrictions on distance (*Please note: all travel is still subject to funding within the client's NDIS plan and requires pre-approval by their Client Liaison Officer*)
- Dine or have seated drinks in restaurants or cafés in line with their individual capacity restrictions, social distancing measures and provision of your contact information should they need to reach you in case of risk of Coronavirus (COVID-19) exposure
- Go retail shopping in line with the retailer's individual capacity restrictions and social distancing measures
- Gather in a group of maximum 100 people for non-commercial gatherings at places including; homes, public spaces/lagoons
- Hold weddings and funerals with maximum 100 people in attendance
- Attend museums, art galleries, libraries and historic sites at a maximum number of people determined by the rule: one person per 4 square metres
- Participate in sport or fitness activities with an organisation that is following a *COVID Safe Industry Plan*
- Attend concert venues, theatres and auditoriums (subject to their capacity restrictions)

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Supported Independent Living (SIL) House Visitation

All Breakaway houses are still operating in adherence with the current government legislation and requirements, however there are some easing of restrictions with regards to visitation.

The residents of Breakaway houses are now allowed to have family members visit the house however they still adhere to social distancing requirements, and use hand sanitiser regularly.

Visitors still **MUST NOT** be exhibiting any signs of illness or suspected Coronavirus (COVID-19) symptoms otherwise they will not be permitted on the premises.

More Information & How to get in touch

The Queensland Government's *Roadmap to Easing Queensland's Restrictions; A Step Down Approach to COVID-19* is available to view via the Breakaway website – www.breakawaytmba.org

This document details what we are allowed to do now under *Stage 3* and, if all goes well, what further changes will be made from 10th July 2020.

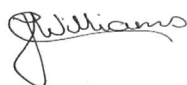
In order to continue to manage risk associated with the potential spread of the virus in our office environment, our team are still working from multiple locations. Should you need to contact the office or your Client Liaison Officer (CLO) please do so over the phone or via email.

Thank you

Thank you for your ongoing support and understanding during this time. Please be assured we are continuing to provide vital respite and support services to our local community during this period of global change and uncertainty.

We will keep providing you with regular communications and information updates as and when they become available. In the interim please keep updated via our website, email and social media pages and contact us with any questions or concerns.

Yours sincerely



Carolina Williams
CEO