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23 March 2020

Dear Client, Family & Carers

Over the last week, we have received a number of queries from clients about services being provided during the Coronavirus Pandemic.

Breakaway Toowoomba's first priority is to ensure we maintain the health and wellbeing of our clients, families, carers and staff and we are closely monitoring Government and Health guidelines to ensure we implement all necessary measures to keep everyone safe.

Current government guidelines, require us to maintain social distancing in confined spaces (4 square metres provided per person) to stop or slow the spread of infections The Life Skills Group will keep functioning for three participants daily to ensure social distancing can be maintained. The group will keep operating to meet the needs of selected clients who do not have access to 1:1 community support as from 30 April 2020.

We are also implementing Stage 1 for Community Access clients.

What is Stage 1?

From midday Monday, 23 March, the government has placed restrictions on non-essential gatherings and requires the following to close for an indefinite time:

- pubs, registered and licenced clubs and casinos
- cinemas
- gyms
- indoor sporting venues
- indoor churches and other places of worship

What does this mean to current clients?

Clients receiving Community Access will continue to receive this support with a few changes. Breakaway will continue to provide support and will work closely with clients to identify activities in open spaces and in-home support that will meet client needs.

Clients will not be supported to visit Grand Central or other shopping centres for the purpose of window shopping or going for coffee but clients will be supported to go grocery shopping.

Clients will not be able to go to restaurants but will be supported to get takeaway and visit to a park or other open outdoor venues. Toowoomba is fortunate to have great autumn weather and lots of open outdoor areas to visit whilst still maintaining social distancing.

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What will happen in the future?

We are unable to predict the future but Breakaway Toowoomba will continue to monitor government guidelines and will implement changes as necessary.

Further information of changes will be communicated via email and Facebook so please keep an eye out for these updates.

We will also advise individuals when group session can restart as soon as we know.

In the meantime, if you have any queries, please talk with your CLO.

Yours sincerely



Carolina Williams
Chief Executive Officer