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## Dear Staff, Clients, Families and Carers

I hope this letter finds you and your loved ones keeping safe and healthy.

This update is to provide you with information regarding Breakaway Toowoomba's current services and practices in-line with the latest legislation and requirements to keep our team, our clients and their loved ones safe.

### National Parks

As of Saturday 2<sup>nd</sup> May 2020 some Queensland National Parks and State Forest sites will be reopening. If the park is within 50km you will be able to visit and even stay and have a picnic.

Two people at a time can go, a Breakaway staff member and a participant, or if possible all members of a Breakaway Supported Independent Living (SIL) household can go with a support staff member. A reminder however that you will still need to maintain social distancing practices.

For details relating to which parks will be reopening and further visitor requirements visit the Queensland Government Parks and Forests website at [www.parks.des.qld.gov.au](http://www.parks.des.qld.gov.au)

### Supported Independent Living (SIL) House Visitation

As per our update issued earlier this month, all Breakaway houses are still currently under lockdown procedures however there have been some visitation updates.

The residents of Breakaway houses are now allowed to have up to 2 visitors at any one time. Visitors **MUST** wear masks, use hand sanitiser regularly and keep to one room of the house.

Visitors **MUST NOT** be exhibiting any signs of illness or suspected Coronavirus (COVID-19) symptoms otherwise they will not be permitted on the premises.

### Flu Vaccinations

All Breakaway staff are encouraged to get the flu vaccination. A full refund of the cost of this vaccination will be provided upon issue of the receipt to office staff.

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### How to get in touch

In order to manage risk associated with the potential spread of the virus in our office environment, our team are now working from multiple locations. Should you need to contact the office or your Client Liaison Officer (CLO) please do so over the phone or via email.

### Thank you

Thank you for your ongoing support and understanding during this time. Please be assured we are continuing to provide vital respite and support services to our local community during this period of global change and uncertainty.

We will keep providing you with regular communications and information updates as and when they become available. In the interim please keep updated via our website, email and social media pages and contact us with any questions or concerns.

Yours sincerely



Carolina Williams  
CEO