

P (07) 4639 5100

F (07) 4639 5079

E info@breakawaytmba.org

Office 27 Mort Street, Toowoomba Qld 4350

Postal PO Box 6008, Clifford Gardens Qld 4350

ABN 28 208 514 271

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Dear Client, Family & Carers

Breakaway Toowoomba is committed to maintaining the health and wellbeing of all clients, families, carers and staff and continues to monitor Government and Health guidelines daily. With this in mind, we are updating you on some recent changes.

Due to government guidelines, requiring social distancing, we have seen a large number of clients put community access services on hold for April and into the foreseeable future. This reduction of hours has a flow on effect and have required us to reduce non-essential staff positions and staff hours for our administration and client liaison officers. It has also led to a reduction of hours for some casual staff.

In addition to this, we are restricting all non-essential visitors to our office to minimise potential risks to staff and clients. Our preference is that you contact us via phone or by email. Please call the office to make alternative payment arrangements other than physically visiting the office.

What does this mean?

Breakaway Toowoomba continues to remain open for business during this time and management is closely monitoring the situation to ensure there is no effect on client support.

If you need to talk with your Client Liaison Officer (CLO), please contact them via email or give them a call.

Breakaway Toowoomba thanks you for your support during this time and will continue to send out further updates via email and Facebook so please keep an eye out for them.

Yours sincerely



Carolina Williams
Chief Executive Officer