



Q & A

Toowoomba Royal Show 2021

Will there be hand sanitisation stations?

Yes, there will be hand sanitisation stations at all entry points and throughout the venue.

Key COVID Safe measures include:

- Increased hand washing and hand sanitisation stations
- Updated layout to enable increased social distancing and 'air flow'
- Socially distanced queuing systems
- Set 'entry' and 'exit' points for all pavilions monitored by COVID Marshals
- Capped numbers in stores, pavilions and arenas. These numbers will depend on Queensland Government Event Guidelines in place at the time of the event and are subject to change e.g. 2 square metre and 4 square metre ruling
- Increased venue cleaning including pre-event, during and post event cleaning by trained Hygiene Officers with particular emphasis on high touch points
- Reduced Patron numbers to allow for 1.5m distancing at all times (the set attendance will depend on advice provided by Queensland Health prior to the event, and these figures are subject to change)
- Registration required for onsite functions

What happens if I enter a Toowoomba Royal Show competition and the State Borders close?

If the state borders are enforced and you cannot attend the Show, the RASQ will provide a full refund on entry fees, pre-purchased onsite accommodation (site sheds, mezzanine, lofts and camping), parking ordered via the RASQ, stabling fees and deposit, and pre-ordered catalogues.

Please note, the RASQ will not be responsible for any cost incurred in preparation for competitions.

Will there be restricted numbers at the 2021 Toowoomba Royal Show?

No. The Toowoomba Royal Show is able to operate at 100% capacity.

In preparation for the event, we will continue to work closely with Queensland Health to ensure all social distancing requirements can be met and communicate with exhibitors, competitors, and patrons on the venue, pavilion and accommodation capacities.

Will Animal Petting be allowed on Site?

Yes, hand washing facilities will be provided at all animal petting sites and across the venue. These facilities will also be accompanied by signage to remind people to sanitise/wash hands before and after all activities.

Can I still get accommodation on Site?

No.

Is it safe to attend the Toowoomba Royal Show?

Yes. We have a COVID Safe plan that has been approved by the Queensland Government and will be monitored throughout the event.

The RASQ has been working closely with Queensland Health to ensure the 2021 Toowoomba Royal Show is compliant with all COVID Safe requirements as directed by Government and to optimise safety for all patrons, exhibitors, staff and competitors.

Should I enter the 2021 Toowoomba Royal Show?

The RASQ has been working closely with Queensland Health to ensure the 2021 Toowoomba Royal Show is safe for all patrons, exhibitors, staff and competitors. With increased cleaning, hand washing and sanitisation stations, new queuing systems and maximum numbers for indoor areas, including competition areas, the venue will be safe for all exhibitors.

Competitors can also enter with the knowledge that if the event is cancelled due to COVID-19 a full-refund policy on all entries will apply.

Do I have to scan in upon entering the Toowoomba Royal Showgrounds?

Yes, all personnel on site will need to scan in to the showground for the appropriate contact tracing. All patrons, clients, exhibitors and contractors will scan-in via a unique bar code on their ticket or exhibitor pass upon entry. No additional scan-in is required at this time.

The RASQ recommends that you download and activate the COVID Safe App to your mobile device and download the Queensland Service App to use at surrounding venues.

If the Toowoomba Royal Show is cancelled due to COVID-19, will I receive a refund?

Yes, a full-refund policy will apply for all tickets purchased and competition entered if the 2021 Toowoomba Royal Show is cancelled. This includes any pre-purchased onsite accommodation (site sheds, mezzanine, lofts and camping), parking ordered via the RASQ, stabling fees and deposit, and pre-ordered catalogues.

Please note, the RASQ will not be responsible for any cost incurred in preparation for competitions.

Are face masks compulsory when attending the Toowoomba Royal Show?

No, at this stage it is not compulsory to wear a face mask onsite, this includes during bump in and bump out. Should this advice change, we will inform all patrons and exhibitors prior to the event, and recommend you check our website prior to Show day to remain up-to-date.

This advice is based on recommendations by Queensland Health.

Will there be increased cleaning during the Toowoomba Royal Show?

Yes, there will be increased frequency of surface cleaning and sanitisation conducted by trained hygiene officers including pre-event, during and post-event cleaning with particular emphasis on high touch points.

Is the Toowoomba Royal Show cashless?

Contactless card payment is encouraged at each point of sale.

How will the Royal Agricultural Society of Queensland (Toowoomba Royal Show) communicate if there is a COVID issue?

If an issue was to arise, this would be communicated appropriately via the SRES app and PA system. The general public would be advised via the SRES website, Queensland Health and through the media.

Will the Royal Agricultural Society of Queensland (Toowoomba Royal Show) be carrying out Temperature Testing?

No, at this stage there will not be temperature testing upon entry. Should this advice change, we will inform all guests and exhibitors prior to the event.

This advice is based on recommendations by Queensland Health.

How will Social Distancing be maintained?

The Toowoomba Royal Show is working closely with the Queensland Government and Queensland Health to ensure the event site abides by all social distancing rules, including limited numbers in stores & pavilions, streamlined entry and exits points, and socially distanced queuing. This will all be monitored by COVID Marshals and RASQ Staff.

Will there be COVID Safe and Hygiene Marshals on site during the Toowoomba Royal Show?

Yes, COVID Marshals will be deployed throughout the site to assist with social distancing and to minimise congestion. They will be identified by the appropriate uniforms.

How many Exhibitor Passes are each exhibitor entitled to?

Exhibitors in the livestock section are limited to 2 exhibitor passes each.

How do I purchase tickets?

Patrons are encouraged to pre-purchase entry tickets on line.

Can I purchase tickets at the gate?

Yes you can but it will be via credit or debit card only and you will need to register at one of the entry terminals. We do however recommend you pre-purchase online to avoid waiting lines.

Are Companion Card Tickets available?

Unfortunately, ticketing requirements we will not be able to honour the companion card this year. We have however allocated a number of tickets to community organisations who assist as carers. For further information email rasq-ceo@rasq.com.au